



## **Warranty Conditions**

Glass purchased and installed at Langley Auto Glass will be free from defects for a period of 90 days. A 'Lifetime' warranty applies to the seal & workmanship. Defects caused by improper use will not be covered ie. **Alterations, Intentional Acts, Road Hazards, and the use of the glass for competition and or off road use.**

Warranty does not apply to improper or incomplete installations due to rust covering crucial bonding areas and/or known paint adhesion issues from the manufacturer.

The Langley Auto Glass warranty is non-transferable and is only applied to the current owner of the vehicle at the time of service; once the vehicle is sold or changes ownership the warranty is null and void.

## **Procedure for Warranty**

Contact the original Langley Auto Glass location that completed the repair, and or replacement. Please bring a copy of your original receipt. If you cannot provide it, we may be able to recover original invoices through our network. Once the concern has been assessed we will take the next necessary steps to rectify the issue within the terms of the original warranty.

## **Repair Waiver**

During a windshield repair there is a small chance that the repair could fail. Langley Auto Glass ensures all repairs will be completed using the best training and tools to complete the work.

If the repair should fail in the future, Langley Auto glass will issue a credit to the original payee for the repair cost towards the replacement of a new windshield at Langley Auto Glass only. This only applies to the owner of the vehicle when the repair was completed and is void under a transfer of ownership.

**Langley Auto Glass is not responsible for the replacement of a new windshield due to further breakage of the glass during the repair process.**